

Brian Conway

brian@conway.im | <https://brian.conway.im> | (203) 516-8944

Sr. Technical Project Manager | FAA Private Pilot | USAF Veteran | MBA

Summary

Results-driven Technical Project Lead, Implementation Manager, and former USAF Intelligence Analyst who specializes in bridging the gap between engineering teams and operational stakeholders. Skilled in translating complex technical requirements into actionable project plans for secure, regulated environments. Leverages a strong background in IT infrastructure and compliance to manage client expectations, mitigate delivery risks, and ensure the successful deployment of mission-critical software.

Skills

- Program Management
- Requirements Translation
- Cloud Infrastructure
- Solution Delivery
- Stakeholder Engagement & Communication
- Deployment Strategy
- Linux / Mac / Windows
- Compliance
- Risk & Issue Mitigation
- Resource Planning

Work Experience

Westat, Remote, Rockville, MD

May 2022 to Present

Sr. IT Project Manager (Technical Delivery Lead)

- Directed delivery of a secure self-service identity portal, streamlining user onboarding workflows.
- Translated operational goals into clear technical specifications to guide engineering execution teams.
- Managed agile release cycles and sprint planning in GitLab to align output with delivery milestones.
- Integrated NIST compliance standards into the SDLC to ensure secure, reliable project delivery.
- Coordinated cross-functional engineering efforts to resolve technical blockers for on-schedule delivery.

United States Air Force, Various Locations

June 2017 to June 2023

Assigned to the **203rd Intelligence Squadron**

Technical Team Lead (Mission Operations)

- Translated mission objectives and stakeholder requests into targeted operational execution strategies.
- Gathered and analyzed complex technical data to produce actionable insights for operational planning.
- Delivered timely, data-driven situational analysis to inform leadership decisions and mission priorities.
- Collaborated with cross-agency teams to refine strategic objectives and improve reporting effectiveness.

Boston IT Services, Boston, MA

April 2017 to May 2018

IT Engineer

- Delivered infrastructure planning and technical resolutions for small-to-mid-sized business clients.
- Led client implementation and technical support for SaaS-based tools, products and platforms.
- Executed security and inventory audits to ensure compliance with internal and external standards.

Independent Consultant, Various Locations

August 2016 to April 2017

IT Consultant

- Created and executed plans for migration from a self-hosted to cloud-based email solutions.
- Administered and monitored Windows Server and Linux (Ubuntu/CentOS) based systems.

Athenahealth, Watertown, MA

May 2015 to July 2016

IT Advisor

- Managed post-implementation infrastructure scope of SaaS integrations for enterprise healthcare clients.
- Served as the primary technical liaison for C-level stakeholders to drive successful product adoption.
- Consulted on device infrastructure requirements to ensure compatibility with mission-critical SaaS systems.

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Other Work Experience

Massachusetts Bay Transportation Authority , Boston, MA Network and System Administrator	May 2013 to May 2015
Apple , Boston, MA Product Specialist and Technical Trainer	November 2011 to August 2014

Education and Professional Certifications

Project Management Professional (PMP)	Anticipated Completion 2026
FAA Private Pilot License (ASEL)	Completed 2024
Fitchburg State University , Fitchburg, MA Master of Business Administration: Management	Graduated 2020
University of Massachusetts Dartmouth , Dartmouth, MA Graduate Certificate: Public Management	Graduated 2020
Community College of the Air Force Associates: Intelligence Studies and Technology	Graduated 2020
Wentworth Institute of Technology , Boston, MA Bachelor of Science: Computer Networking	Graduated 2015

Military Experience and Training

United States Air Force, Massachusetts Air National Guard Rank: E5 AFSC: 1N451A	2017 to 2022
Basic Military Training , San Antonio, TX	2018
Intelligence Fundamentals , San Angelo, TX	2018
Digital Network Intelligence Analysis , San Angelo, TX	2018
Joint Cyber Analysis Course , Pensacola, FL	2019
Airman Leadership School , Buzzards Bay, MA	2020

Awards, Leadership and Volunteer Experience

Air Force Achievement Medal , United States Air Force	2020
Presidents Volunteer Service Award , United States Air Force	2019
Wish Volunteer , Make-A-Wish Foundation of MA and RI	2018 to 2019
Student Body President , Wentworth Institute of Technology	2013 to 2014
Eagle Scout , Boy Scouts of America	2010